



# **Transactions Track 278**

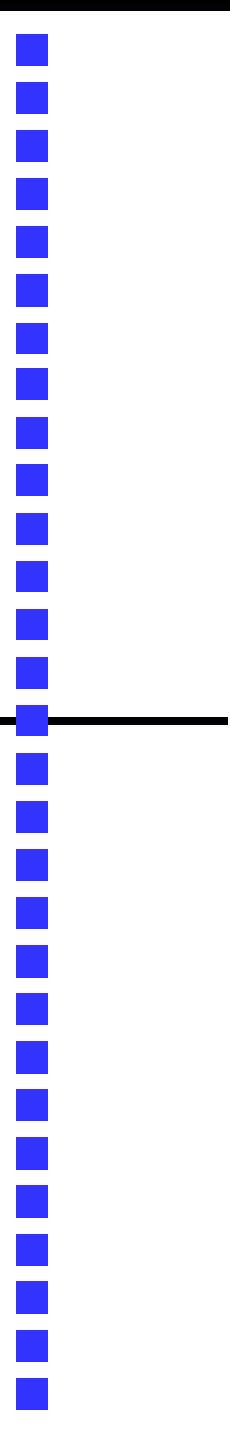
## **Referral Interactive**

### **Session – Solutions to Business Case Problems and Sticky Situations**

Stacey Barber

Donna Bryan

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# NMEH PA Sub-Workgroup Activities

Stacey Barber

# Prior Authorization SWG

- Co-Chairs – Stacey Barber (NC) and David Bass (CA)
- Why the SWG was formed
  - ◆ To develop PA attachments needs for PA
  - ◆ To address implementation issues associated with the 278
- Started with nine states participating
- 41 States are now represented



# Implementation Challenges

- The 278 lacks data elements for reporting medical necessity
- The 278 lacks critical data needs for Dental PA
- Converting from traditional paper processing to electronic processing

# What are we doing?

- Identifying gaps between current processing and the 278
- Developing workaround solutions
- Actively participating in X12N and HL7 to make our needs known
- Determining what our needs are for the 4050 IG and providing that information to X12N
- Identifying what types of attachments will be needed to support PA

# What have we accomplished?

- Successfully moved forward changes to the standard (4050) to assist in supporting Medicaid needed elements
  - ◆ Modifiers
  - ◆ Tooth Numbers
- Made several DSMIO requests to change 4010 to help assist with implementation
  - ◆ Procedure monetary amounts
  - ◆ Additional patient condition codes

# What have we accomplished?

## (con't)

- Provided input to other DSIMO requests
  - ◆ Paper Work information
  - ◆ Situational considerations
- Have been on the forefront in WG10 for the development of the 4050 IG
- Collaborated with the Dental SWG for dental PA needs within the 278
- Have begun to develop the attachments
- Collaborating with claims attachments SWG in the development of attachments
  - ◆ Actively developing attachments for DME
    - ASIG submissions
    - Drafts in review

# What is on the horizon?

- Continue to be active participant in the development of the 4050 IG
- Actively participate in the development of the 275 IG for PA
- Address implementation issues
- Continue to collaborate with other SWG
- Develop attachments for all PA categories



# 278 4010 Addenda

Donna Bryan

# Prior Authorization Transaction (278)

- Addenda for the 4010 version needs to be approved
- Addenda must be passed in order for us to do business.
- NPRM late spring, early summer at best



# Addenda for 4010

## Paperwork Segment

### ■ PWK in the 278

- ◆ Report Type Code (PWK01) is a code indicating the contents of a document, report or supporting item
- ◆ Report Transmission Code (PWK02) is how items will be sent (Snail Mail, Fax, etc)
- ◆ Attachment Control Number (PWK06) is a unique code that will tie the attachment to the PA
- ◆ Description (PWK07) - workaround for us - If we do not have a Report Type Code that fits our business need, we will select a code and then enter a more definitive description

# Paperwork / Attachment Control Number

- FHL7 has recommended that X12 devise a scheme for this number
- Has to be unique across providers
- Suggestion:
  - Provider number
  - Recipient number
  - Date of Service
  - Sequence number

# Patient Event Tracking Number

- TRN segments were added on the Request & Response at the
  - ◆ 2000C - Subscriber Detail
  - ◆ 2000D - Dependent Detail
- This number must be returned by the UMO in the TRN segment at the corresponding level of response
- Enables the requester to reference this request in the associated attachment

# 275 Claims/PA Attachments

- TRN02 - the Attachment Control Number
- This number matches the Attachment Control Number in the PWK06 segment on the 278

# HI Procedures Segment

- 2000F - Service Level - On both request and response
  - ◆ Not on the HI Diagnosis segments for the Subscriber and Dependent
- Usage changed from Not Used to Situational for the Monetary Amount in the composite for the HI01-5, HI02-5, etc.
- A Note was also added:
  - ◆ Use if the procedure charge amount is needed by the UMO to approve a monetary limitation for the health care services review

# HI Procedures Segment

- New Code Added for ABR - Assigned by Receiver
- Use ABR for Revenue Codes in Code Source 132: NUBC codes
- On the response additional codes sources added: CPT, ICD-9-CM, ADA & LOINC

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# Implementation Scenarios

Lisa Doyle

# Scenario 1

## 278 Workflow/ With Addenda

- 1) 278 4010A is sent by provider to UMIO
- 2) 278 lacks necessary clinical data, but has a PWK segment indicating addnl doc being sent on paper via US Mail
- 3) 278 pending for match up with paper doc
- 4) 278 and paper doc matched via tracking #

# Scenario 2

## 278 Workflow/Without Addenda

- 1) 278 4010A is sent by provider to UMIO
- 2) 278 lacks necessary clinical data,  
sequence # indicates addnl doc being sent  
on paper via US Mail
- 3) 278 pending for match up with paper doc
- 4) 278 and paper doc matched via sequence #

# Scenario 3

## All PA Documentation Sent on Paper

- The Prior Authorization request and all supporting documentation are sent together and mailed via US Mail

